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www.healthconnex.com

**Health eConnex Partners with Vanderbilt University Medical Center
to Maximize Efficiencies in Patient Accounting**

CHICAGO—Vanderbilt University Medical Center has chosen Health eConnex, a leading provider of end-to-end processing solutions for the healthcare industry, to streamline a number of patient accounting functions.

Health eConnex has integrated Hyland Software's OnBase enterprise content management (ECM) software suite (www.onbase.com) with Vanderbilt's practice management systems, including Epic Systems, to provide Vanderbilt with instant access to Explanation of Benefits (EOB) documents directly from these core business applications.

Health eConnex also will handle scanning and indexing functions for the medical center's patient accounting departments. It will scan and index more than 3 million EOB forms for Vanderbilt each year, thereby eliminating the labor-intensive aspect of document imaging and enabling Vanderbilt staff to view EOB forms online.

"Our ability to integrate OnBase with Vanderbilt's host applications greatly simplifies the document retrieval process," says Brendan Friar, executive vice president of Health eConnex. "Instead of managing two applications, the end users can work within their existing systems and access associated documents with a simple click of the mouse."

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“Health eConnex delivered and the staff just loves it,” states Bryon Pickard, director of operations for the Vanderbilt Medical Group business office. “The new OnBase solution greatly expands our capabilities for monitoring expected reimbursements, filing secondary claims, denial management, reconciling account balances, and answering insurance questions from our patients.”

Gary Perrizo, director of patient accounting for the Vanderbilt Medical Group, has the following comments: “Electronic images are a new experience to the hospital billing and collection staff, and they’re amazed that, with a simple mouse click, the EOB appears on their computer screen. One long time employee is quoted as saying “it just cannot be this easy.”

Perrizo continues, “In addition, access to electronic images will increase staff productivity due to the elimination of labor-intensive retrieval of EOBs and misplaced documents, and the scanning system will provide a cost savings to our office through the elimination of copying and storage. Consequently, we foresee a considerable increase in patient satisfaction in regards to our billing practices as we will now be able to respond to inquiries without delay and call backs.”

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Health eConnex is a wholly owned subsidiary of Accelerated Receivables Management (ARM), a 25-year-old eBusiness infrastructure company that specializes in helping healthcare facilities outsource processes that are not part of their core competencies. Health eConnex is a leading outsourcing service provider of mission-critical electronic data interchange (EDI) and e-commerce enabling technologies. The company's mission is to reduce burdensome administrative costs and to improve the quality of care delivery by offering technology and services that create and support efficient healthcare data exchanges and interactions.

Vanderbilt University Medical Center, located in Nashville, Tenn., has built a strong reputation as a leader in medical education, research and patient care throughout the Southeast and the nation. For more information, visit www.mc.vanderbilt.edu.

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