

# Health eConnex

Enterprise Document Conversion and eServices

## Data Center Facility

Health eConnex (HeC), a division of Accelerated Receivables Management (ARM), is an experienced outsourcing service provider for all data forms and EDI transactions. HeC provides a powerful and efficient front-end for converting paper to EDI and for integrating with a dynamic document imaging, tracking and retrieval process.

The HeC Business Process Outsourcing (BPO) environment is designed to dramatically improve systems capabilities. The BPO environment reduces the cost to convert and maintain existing or disparate systems. It also consolidates and controls existing business operations.

## Outsourcing Business Model

Our eHealth Gateway provides connectivity to our front-end technology platform and business process solution. This model supports all modular pieces of your business and extends your enterprise ebusiness strategy into the care delivery system and consumer community.

By taking over a substantial degree of the front-end EDI network functionality and services provided by the payor, we are able to offer a flexible package encompassing connectivity, regulatory compliance, products, services, and application development delivered over an open systems platform with Internet and other standard communication protocols. Our gateway will allow healthcare payors to dramatically reduce IT costs and investments while deploying the latest Web-based eCommerce strategies, tools, applications, and connectivity to their provider networks and customers.

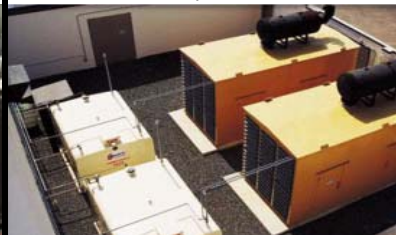
## World-Class Facility

- Electronic motion sensors, continuous video surveillance, and security breach alarms
- ISO 9000 certified high availability center
- 100% network, hardware, and Internet redundancy
- Multiple telecommunications providers with high-speed connectivity
- High performance servers from Unisys and Dell
- Network intrusion detection system
- Server operations monitoring FM200, PDU, conditioners, and generators
- Tape subsystem with offsite storage
- Development and back-up center

On-premises Security Officers



UPS Backup Generators



Redundant HVAC Control Environment



Biometric Access and Exit Sensors



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## Security

Gain peace of mind knowing your data is absolutely secure. Health eConnex takes a comprehensive approach to protecting your vital assets, ensuring your data is never compromised. HeC takes all necessary precautions to protect your data from natural disaster, such as power failures, fires and earthquakes, as well as provide safeguards against intrusion and tampering.

On-site professional security guards monitor our facilities around the clock. All entries require proof of identity from each visitor and IDs are validated against access lists provided by and updated by our project teams. All visits are logged, surveillance cameras capture all activity within secured areas and biometric access controls are used to secure the entire environment.

## Exceptional Environment

Because nothing is as vital to your business as network security, our hardware, servers and data are housed in world-class, climate-controlled facilities. We offer parallel redundant N+1 power supported by UPS with diesel generator back-up, batteries and PDU back-up systems to deliver redundancy and reliability.

The cable and wireless facility uses N+1 redundant cooling systems, which include a combination of large air-cooled chillers, air handling units and primary and secondary pumps. Open air-cooling is also used so that air can flow through from the floors and throughout the center.

Your data is protected by two fire fighting systems, Very Early Smoke Detection Alarm (VESDA), and dual interlock fire suppression systems.

